

Frequently Asked Questions: Lotus iNotes support for Apple iPhone

Document Type(s): Frequently asked questions (FAQ) **Updated on:** 12 Sep 2008

Q: What is IBM® Lotus® iNotes™ ultralite?

A: With the 8.0.2 release, Lotus iNotes introduces a new mode that has been introduced in IBM Lotus Domino Web Access (DWA) 8.0.2 software (will be renamed to Lotus iNotes in the 8.5 release)

Q. What devices/browsers does Lotus iNotes ultralite work with?

A: iLotus Notes ultralite currently supports Apple iPhone.

Q: What features does Lotus iNotes ultralite provide?

A: Lotus iNotes ultralite provides access to IBM Lotus Domino® e-mail, calendar, and contacts.

Q: Does Lotus iNotes ultralite work with the native email applications on the iPhone?

A: No, Lotus iNotes ultralite only works within the iPhone browser. The design and development team have worked on creating an experience that integrates with the look and feel of the iPhone experience. This user experience adheres to Apple's guidelines defined for the iPhone.

Q: Does Lotus Notes Traveler support iPhone?

A: No, currently Lotus Notes Traveler does not support the iPhone.

Q: Why doesn't Lotus Notes Traveler support iPhone?

A: The current capabilities within the iPhone SDK do not provide features to match Lotus Notes Traveler.

Q: Does IBM understand how important providing a sync capability for iPhone/Notes customers is?

A: Yes, but IBM wanted to do this in the right way, so we chose initially to focus on the easiest deployment approach – a browser-based application.

Q: Does Apple understand how important providing a sync capability for iPhone/Notes customers is?

A: We have worked closely with Apple for the last several months to further their view of the importance of iPhone support for the Notes/Domino community. Interested customers should certainly provide similar feedback/input to your Apple representatives.

Q: Can I download my mail to the iPhone?

A: Yes, if you may leverage Lotus Domino's IMAP support to get mail on to the iPhone

Q: Does any option exist today to sync my contacts to the iPhone?

A: A number of business partners have developed solutions including Sybase iAnywhere, Visto, CompanionLink, and others.

Q: Does IBM recommend that companies consider the iPhone for enterprise deployment?

A: Yes, but be aware of the limitations that exist with the current release to other devices that have robust offerings of solutions for enterprise use. For example, RIM BlackBerry not only provides a vast suite of features that support for accessing mail and PIM data (i.e. remote management, wipe and lock, over 300 policies, encryption both over the air and on the device), but also unified communications (Lotus Sametime), enterprise social networking (Lotus Connections) and access to existing mission critical applications (e.g. Domino applications).

Q: How can you deploy Lotus iNotes without opening a hole in my corporate intranet?

A: IBM Lotus Mobile Connect that provides a client-less VPN option that supports all web based applications (including Lotus iNotes ultralite). This can be setup to create a single sign-on session for the end user.

Q: Will IBM be distributing iNotes or any other aspects of the Lotus portfolio through the Apple iPhone app store or web application catalog?

A: The Apple App Store requires that applications run natively on the Apple iPhone. At this time, IBM does not have any applications that run natively on the Apple iPhone. IBM does have Lotus iNotes posted in the web application catalog (<http://www.apple.com/webapps/productivity/ibmlotusinotes.html>). In addition, this posting has received a "Staff pick" ranking by Apple (http://www.apple.com/webapps/index_sp.html). There are also third party applications (e.g. [NotesCal](#)) available on the App Store.